

Remote Learning – Academic Programs Counsellor Training Webinar Q&A summary

This document has been created from the Q&A session held in our webinar. They have been answered by the presenters – Sally Payne, Associate Dean of Studies

Question	Answer
Why are not all classes being recorded?	All learning materials in the classes are available on Canvas for students to view later so they will never miss out on the materials or subject contents. Students get the most of the real time classes from the interaction between teachers and students and their peers. Some sessions are recorded and made available on Canvas should the information is not available elsewhere.
How is the remote learning for Diploma in Design?	Teachers create customized videos for students to learn about key concepts and practical skills demo. Students use software for most of their work such as Adobe InDesign, AutoCAD, etc. All software are available to students to download to their personal devices at no cost. Students can also build models at home and record video of their presentation of the model showing to peers and teachers either live or uploaded onto Canvas and get regular feedback on their work. Students also use Adobe Enhance to construct ePortfolio showcasing their work in an online environment with comments and sharing with their peers and teachers.
Do students still have group task to complete as part of the program?	Yes, group work is an integral part of the program to build student' team work and skills to work with others. It is harder for students to collaborate in an online environment, so we have some extra support for students. A dedicated online space for groups to collaborate on Canvas, they can post announcements, share documents, edit same document simultaneously, have conference calls with each other. All of that collaboration is monitored by teachers and they regularly check in with students to see progress, intervene and provide support where necessary.
How do they access materials & resources (books from library normally?) to complete their assignments?	All learning materials, including those necessary for completing assignments, are made available on Canvas, our learning management system. Students can access electronic databases from UTS library and other librarian services are also available online through Zoom.
For design program, do students have to create real design works - like in real classes?	Where it is possible to achieve same learning outcomes through creation of work through computer software, they are encouraged to do so. Where possible, they are also required to create models from accessible materials and get feedback on their work from teachers through recorded videos and live real time classes.

<p>How many students in typical Zoom tutorial class?</p>	<p>Maximum 20 for your diploma tutorials or workshops. Maximum 18 for UTS foundation classes. Could be more for diploma lectures.</p>
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<p>Do students need fast internet to access? What if they go back to their home country and have slow internet connection, will they still get the same experience as local onshore students?</p>	<p>Internet connection depends on a variety of factors, including those outside of students or Insearch's control. Insearch uses state-of-the-art technologies used by world class education institutions such as Canvas and Zoom ensuring best reliability of our systems. Most of these systems require a basic bandwidth. Students have the option to download materials on Canvas to their computer for offline access. When students have difficulties accessing online tests because of technical issues, our academic teams try to provide students another chance to attempt the test, so they are not disadvantaged due to these issues.</p>

Questions to be answered in our upcoming webinars

- Can UTS Insearch students apply for this Hardship fund? or is there specific one for UTS Insearch students?
- For offshore, do you require OSHC since its still online learning?
- Will there be any virtual open days/sessions planned?
- Do you require year 12 final results/ATAR for 2021 assessment?