

Thanks for joining our
UTS Updates
Counsellor Training Webinar!

We'll be starting in a few moments...

A high-angle, over-the-shoulder shot of a person with dark hair and glasses, wearing a light blue button-down shirt, sitting at a wooden desk. They are looking at a laptop screen and writing in a spiral notebook with a blue pen. On the desk, there is a silver laptop, a white coffee cup with a latte on a saucer, and a black smartphone. The background shows a window with a stone wall pattern.

UTS updates

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UTS International

What we'll cover today



**Remote Learning overview
Support and Exams**



**Health & wellbeing
Clubs
UTS Housing
On-campus services**



**Hardship Fund
COVID-19 Support Package
Scholarships**



Study options



Admissions



**Important dates
and events**



Q&A



Insearch Agent Webinar | Thursday 7 May 2020

Autumn 2020

Online Learning Options

To support social distancing, the majority of subjects are now being delivered online until further notice.

Access to a range of existing and new teaching platforms to complete their studies with minimal disruption.



In-person learning will still occur for those subjects that rely on facilities on campus.



Stringent hygiene and social distancing measures to comply with NSW Health recommendations and decrease risks relating to the spread of COVID-19.

Early Feedback Survey

Over 3000 students responded to the survey.

**What is a 5 point Likert scale?*

*A type of psychometric response **scale** in which responders specify their level of agreement to a statement typically in five **points**: (1) Strongly disagree; (2) Disagree; (3) Neither agree nor disagree; (4) Agree; (5) Strongly agree.*

		Average Likert scale 1-5*	
Questions		Group A Students in China Studying Online	Group B All other students
Q1	I know what is expected of me in the subject as	4.13	3.93
Q2	I am making the most of my opportunities to learn	4.16	4.02
Q3	Overall I am satisfied with the quality of this subject so far	4.01	3.77
Additional questions for Group A			
Q4	I have been able to watch the videos provided in	4.29	N/A
Q5	I have been able to access UTSONline or Canvas	4.38	N/A
Q6	I have been able to watch the videos provided in	4.19	N/A
Q7	I have been able to access Zoom	4.37	N/A
Q8	I have been able to access Microsoft Teams	4.24	N/A

Good news from our students studying online

“The lecturer took into account the network restrictions in China and uploaded videos that can be played in China. Moreover, he answered the questions posed by almost every student very seriously. The preparation of lessons is also very serious.”

“The teacher will organize group discussion cases in each class time, which is very good for online teaching. It can not only increase the interaction between teachers and students, but also promote the communication between students, so the learning effect is better.”

“I think in the current situation of coronavirus, UTS has done a very good job for online courses. I feel very honoured to be a member of the UTS university.”

Supporting online study

While you're studying at home, student services, resources and events are still available to support you online. Here's how.

Get started

- How to learn online with [Zoom](#)
- Share and collaborate in [Teams](#)
- Log in to [Blackboard](#) or [Canvas](#)
- Get IT support for [Zoom](#) and [Teams](#)
- Strategies for studying from home
- Tips for managing your time

Get study help

- Get one-to-one [assignment help](#)
- Join a small [online study group](#)
- Attend an [online skills workshop](#)
- One-to-one [maths and science help](#)
- Get one-to-one help from [Accessibility Service](#)
- Join a [Student Learning Hub workshop](#)
- Get a [peer tutor](#)

Supporting your wellbeing

- Get one-to-one [counselling](#)
- Download a mental health or wellbeing [app](#)
- Help [guides and resources](#)
- Connect with other students with [TalkCampus](#)

Using the Library online

- Access [eBooks](#), [eResources](#) and [journals](#)
- Got a question? [Chat with a librarian](#)
- Academic skills [training on-demand](#)
- Borrow a [book or Library item](#)
- Get [referencing help](#)

Jobs and careers

- Find a [job or opportunity](#)
- Book a [career consultation](#)
- Complete a [virtual internship](#)
- Participate in a [work ready challenge](#)
- Become a [peer tutor](#)

Get financial and legal help

- Get one-to-one [financial help](#)
- Apply for [COVID-19 Student Support Package](#)
- Apply for [International Student Hardship Fund](#)
- Additional [Centrelink payment info](#)
- Get [free legal advice](#)

Supporting our students with remote learning



Website:

<https://www.uts.edu.au/current-students/supporting-online-study>



Academic Support

Virtual Drop-ins

- Book in to chat with advisors about their assignments, via the Zoom videoconferencing platform.

One-to-one consultations

- Book 40-minute Zoom consultations for feedback on draft assignments.

Workshops

- Daily online workshops offering assignment and study, and academic writing advice for all UTS students.

U:PASS

- Peer-assisted group study programs will be going online for most U:PASS subjects.

Reduced Study Load

Students are permitted to undertake a reduced study load in Autumn 2020 if they are facing difficulty due to remote learning. Students wishing to do so need to lodge an application for reduced study load.

Professional language support

Embedding English Language (EEL)

- EEL project is continuing.
- Extensive redesign of learning materials to address the online context.
- Delivering fully online Language Development Tutorials (previously face to face) using multiple platforms and LMSs.
- OPELA test done by all students (both international and local) when they first commence at UTS)

8,903

Students
completed OPELA

863

Students identified
requiring language
support

To address the needs of these students, Language Development Tutorials are offered in 28 UG and PG subjects that are now fully online, a total of 83 tutorials.

Exams

On-campus invigilated exams will not be an option in the current COVID-19 restricted environment

Academics are looking to replace exams with suitable alternatives

Faculties will determine which subjects need to retain an exam (e.g. for accreditation purposes) - will transition to a secure online format for Autumn session.



Library Services

Temporary closure of the UTS Library and Reading Room as per the NSW government regulations, students can still contact the Library online, via phone, or through Zoom for study support and consultations.

Steps are being taken to ensure students who do not have access to computers, Wi-Fi and textbooks are not disadvantaged.

Students may still request loan items from the Library, which will be delivered to a secure collection area.

The UTS Central computer, printing and study spaces are still open. Students are advised to practise social distancing when in these spaces and around campus.

Careers

UTS Careers is transitioning face-to-face services to an online environment.

Existing online resources, such as CareerHub, remain available.

1. Online Resources includes: Careers Blog, Video Interview Practice Tool, Career Action Plan

2. UTS CareerHub - students can log in to gain access to industry led events plus work-ready competitions

3. Instant Resume Check Online - RateMyResume resource

4. 15 minute Virtual Drop-In sessions available with the option to follow up with a more extensive Career Consultation.

Health and Wellbeing

UTS Health Service

- Remains open for students who require assistance.
- Medical services are also being provided via phone or video conferencing where suitable.

Batyr

- UTS is working with mental health organisation Batyr to ensure resources for students dealing with stress and anxiety, whether COVID-19-related or more generally.
- A range of online and over-the-phone services students can access.

UTS Counselling

- Continues to operate and has the flexibility to provide counselling via phone and Zoom to UTS students.

UTS Accessibility Unit

- Provides assistance for all students living with one or more disabilities, medical, or mental health conditions.
- The UTS Accessibility Unit assists students in accessing services and make requests for assessment arrangements. Students can register with Accessibility at any time during their degree.

UTS Counselling Student Self-Help Guide

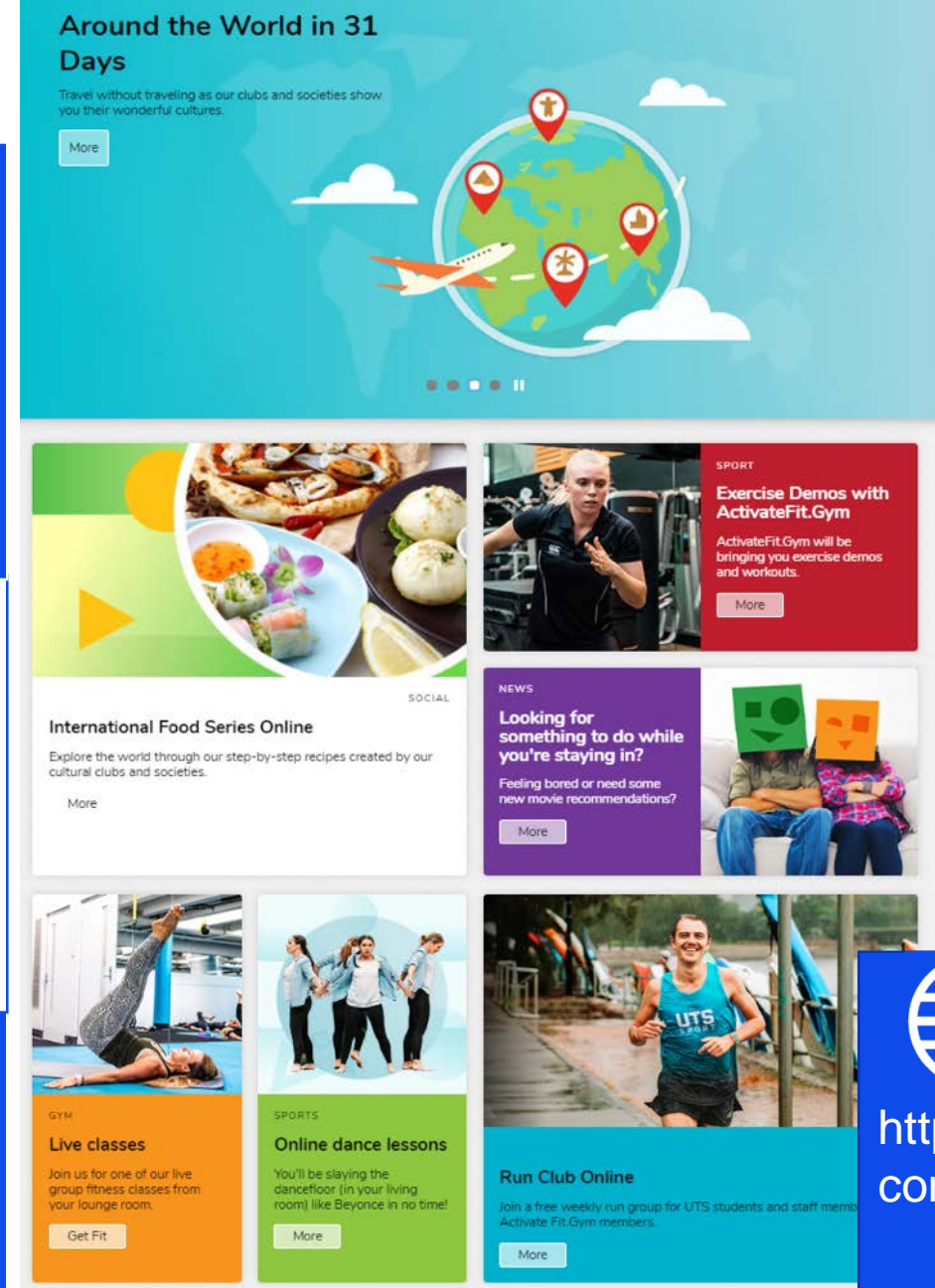
- This resource is constantly updated.
- covers an array of topics, such as managing stress related to COVID-19.

Clubs, Sports and Societies

ActivateUTS is working to provide online services to cater to all aspects of student life, ranging from digital social events and interactive competitions to home sport workout routines.

ActivateFit Gym has closed until further notice as per advice from the NSW government.

Non-essential services including student events and club activities have been postponed for the remainder of the Autumn session.



Website:
<https://activateuts.com.au/>

UTS Housing

UTS Housing remains open to residents. Additional precautions to protect students include:

- Increased sanitation procedures in each residence.
- Nursing staff available on-site 24/7.
- Reductions in the numbers of guests allowed to visit.
- Identifying isolation rooms for UTS students who require it.
- Cancelling all social and academic events until further notice.



On-Campus Services Still Open

Most UTS campus facilities remain open at this stage.

This includes research labs and study spaces.

Increased hygiene and social-distancing measures are in practice to ensure compliance with NSW Health recommendations.

In-person learning will still occur for subjects that as yet cannot be brought online.

Graduate research students are still able to use campus facilities to study and conduct research.

Hardship Fund

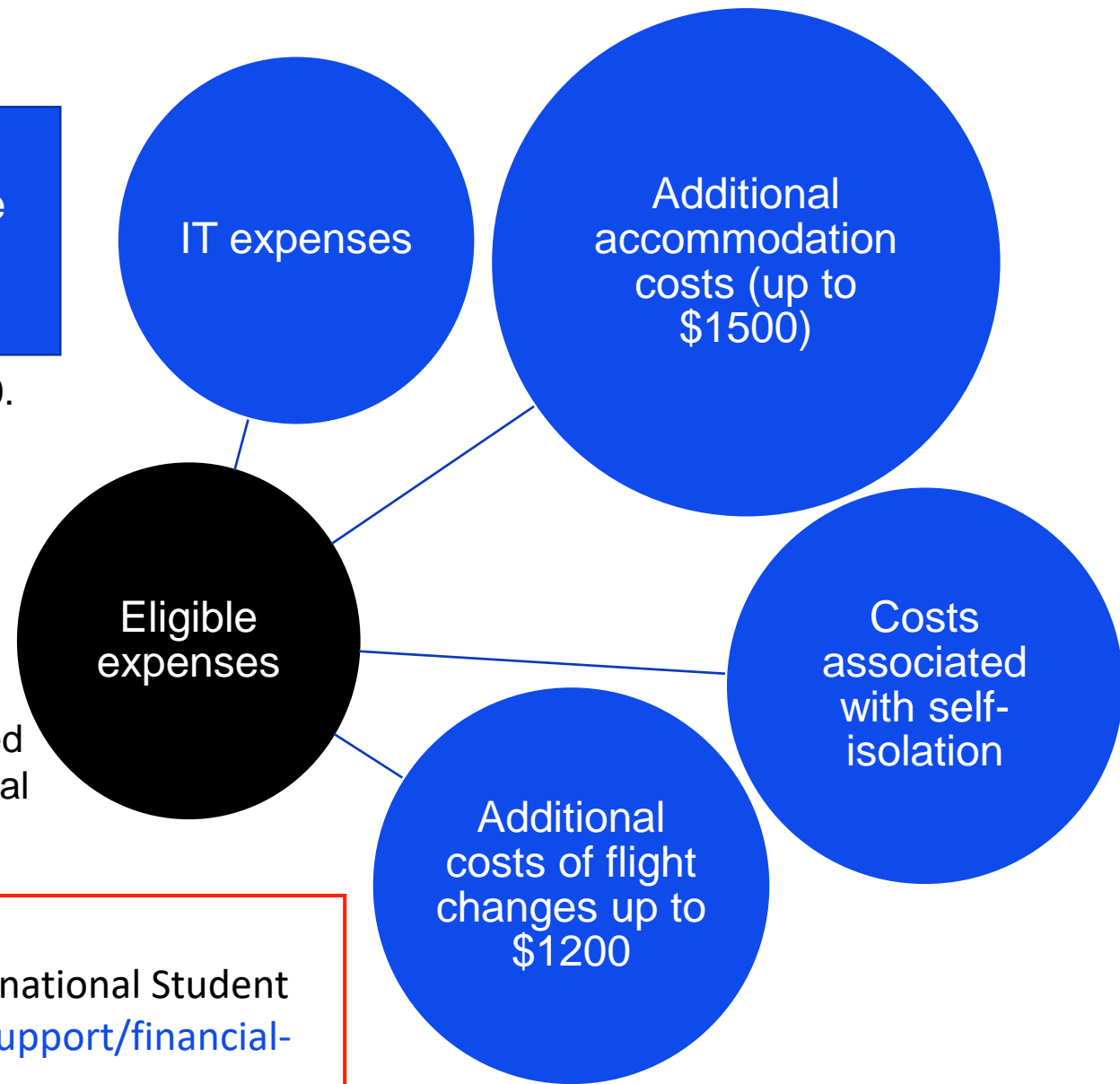


**A\$10
million**

Hardship fund for UTS
students affected by the
COVID-19 travel
restrictions

- To be eligible, students need to be enrolled in Autumn 2020.
- Student were affected by the Australian travel bans that came into effect in February 2020.
- Students need to be in Australia to make a claim. Students currently not in Australia can save their receipts and lodge their claim when they arrive in Sydney.
- The total amount payable to each student will be determined based on their individual circumstances and actual additional costs incurred.

Further details, including eligibility criteria, are on the International Student Hardship Fund <https://www.uts.edu.au/current-students/support/financial-help/covid-19-international-student-hardship-fund>



COVID-19 Student Support Package

In response to the global coronavirus health crisis, UTS has increased their total support funds to A\$15-million as part of the Student Support Package to assist impacted students.

To be eligible for the Student Support Package including grants and loans, you must be:

- A UTS student at the time of application; and
- Enrolled after UTS Autumn session 2020 census date or after the UTS Spring 2020 census date in an Award Undergraduate, Postgraduate or HDR Course; and
- in Australia.
- residing in UTS Housing for UTS Housing Rental Subsidy assistance.

Depending on your circumstances you can apply for assistance with:

Interest-free loan (up to A\$3,000), flexible repayment, repaid prior to graduation; and/or

Grants (up to A\$1,500) to assist with education-related expenses; living expenses; practical/placement course requirements and equipment; digital access—computer hardware/device, software and internet access; and/or

UTS Student Housing rental subsidies (up to A\$2,000), applicable to UTS Housing residents only

Each claim requires supporting documentation.

Scholarships

UTS will continue with the \$14 million scholarship fund for International Students in 2020. Scholarships offered include:

Engineering and IT
Postgraduate Academic
Excellence Scholarship

Health Postgraduate
Academic Excellence
Scholarship

International
Postgraduate
Coursework Full Tuition
Scholarship

International
Undergraduate Full
Tuition Scholarship

Master of Professional
Engineering Scholarship

Postgraduate Academic
Excellence Scholarship

Undergraduate
Academic Excellence
Scholarship

Undergraduate Merit
Scholarship

Grant for Masters by
Coursework Students

Science Postgraduate
Academic Excellence
Scholarship

UTS Insearch to UTS
Pathway Scholarship

UTS Science
International
Undergraduate
Scholarship for
Excellence

UTS Science
International Scholarship
for Australian Year 12
Students

UTS Science
International Diploma to
Degree Scholarship for
Excellence (Insearch)

UTS Science
International Diploma to
Degree Scholarship for
Excellence (Polytechnics
in Singapore)

MBA Scholarship for
Outstanding Students
(Commencing)



Moving forward

Online Study Option

- Similar to Autumn 2020, UTS is making arrangements to offer classes fully online in Spring 2020 for students that are unable to or choose not to come to Sydney to commence classes in 2020.

Important Dates

- Spring 2020 application closing date for offshore applications extended to 15 June 2020.
- Spring 2020 classes start on 27 July 2020.
- Students will be granted an extension of time to enrol until 10 August.

Deferral

- Students that accept their offer for Spring but wish to defer or withdraw due to the COVID situation will be eligible for a 100% refund of tuition fees if they do so prior to the census date (25 August)
- This will provide students the opportunity to trial remote learning (if required) for 3 weeks before making the decision to continue with no additional cost.

Admissions Flexibilities for Spring 2020

Provisional Offers

Available to students that are

- Unable to provide certified documents due to the current situation.
- Unable to provide a statement of completion for their Bachelor degree but have all their results including final semester results.

With a Provisional Offer

- Students can accept the offer and enrol at UTS.
- Provide the outstanding documentation by 10 August 2020. If they are unable to provide the documents by this date they must contact UTSI prior to 10 August to negotiate a new due date.
- Students that fail to provide outstanding documents by the due date will be automatically withdrawn from UTS.

Acceptable Documents for a Provisional Offer

- Copies of original documents.
- Results released in 2020 downloaded from the official institution website.

For Spring & Summer 2020 we will accept

Predicted Results

International Baccalaureate
(IB)
Refer to
UTS UG International Course
Guide
for accepted cut-offs

Cambridge GCE A'Level
Refer to
GCE A'Level cut-offs published
in the
UTS UG International Course
Guide

English Language Test

In Spring and Summer 2020 the following test scores will be accepted for course requiring an overall IELTS Score of 6.5 with 6.0 in writing provided the test was done in the last year.

IELTS indicator	6.5 overall 6.0 writing
TOEFL iBT special home edition	79–93 overall, writing 21
Linguaskill (using the Cambridge English Scale)	176 - 184

Summer Intake

Applications
open 15 May
& close 30
September



Commencement Date
16 November 2020



Agents will be able to
claim a full
commission similar to
recruiting students in
Autumn and Spring
provided the students
remain enrolled past
Summer census date
and commissions will
be paid before the
end of 2020.

Proposed Course Offerings

Code	Course	Faculty
C04302	Master of Public Health	Health
C04303	Master of Public Health (Advanced)	Health
C10026	Bachelor of Business	Business
C04048	Master of Finance	Business
C04258	Master of Finance (Extension)	Business
C04038	Master of Financial Analysis	Business
	Master of Financial Analysis (Extension)	Business
C04238	Master of Professional Accounting	Business
C04237	Master of Professional Accounting (Extension)	Business
C04018	Master of Business Administration	Business
C04380	Master of Business Analytics	Business
C04287	Master of Management	Business
C04383	Master of Management (Extension)	Business
C04382	Master of Marketing	Business
C04383	Master of Marketing (Extension)	Business
C10371	Bachelor of Communication (Digital and Social Media)	FASS
C10363	Bachelor of Communication (Public Communication)	FASS
C10361	Bachelor of Communication (Journalism)	FASS
C10369	Bachelor of Communication (Creative Writing)	FASS
C04143	Master of Laws	Law

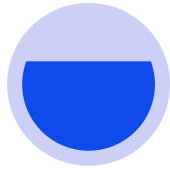
Marketing and Promotional Events

UTS is committed to continue working with its network of agents on marketing and promotional activities. Please continue to send us your proposals for activities to your Regional Manager.



Virtual Open Day in May

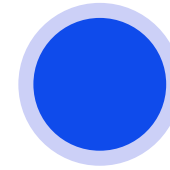
to promote to prospective students
UTS Faculties will also run a series of webinars and we would seek your support to promote these to your students.



A Chat platform

For prospective students to speak to current students or UTSI staff to get more information about studying at UTS.

<https://www.uts.edu.au/future-students/international>



Travel

UTS will be back in-country as soon as the travel bans in Australia and in your country have been lifted.

Please encourage any students interested in studying at UTS to attend the Virtual Open Day and Chat to us.

FAQ | Part 1

Questions	Answers
If a student is unable to commence study on campus in Spring 2020 what options are available?	With the exception of a small number of courses that are unsuitable for delivery online, student will be able to study all other courses fully online.
If I commence study online and the travel bans are lifted during Spring semester but I do not want to come to Sydney until next year can I continue my study?	Yes. UTS will continue to offer your course online till the end of Spring semester
If I am unable to arrive in Sydney until the end of Spring semester but study online and fail a subject can I have my fees transferred to next semester and have no fail recorded?	If you are unable to arrive in Australia to study in Spring 2020 and study online, if you fail a subject your fees for the subject will be transferred to next semester and no fail grade will be recorded.
What is the maximum number of subjects I can study if I commence my course in Summer semester?	You can take four 6cp subjects or three 8cp subjects depending on your course. The standard full-time load per semester is 24cp.

FAQ | Part 2

Questions

If I accept my offer for Spring 2020 and commence online study but then decide to withdraw can I get a 100% tuition fee refund?



Answers

You will be eligible for a 100% refund of tuition fees paid if you withdraw prior to the census date and

- were outside Australia when you accepted your offer and are currently back in your home country OR
- were in Australia when you accepted your offer (regardless of where you are currently located) OR
- have had your student visa application refused for reasons other than fraud.

If you accepted your offer while you were outside of Australia and you are in Australia when you request your refund, you will only be eligible for a 100% refund if you return to your home country and notify the Department of Home Affairs that you do not wish to study at UTS.

FAQ | Part 3

Questions	Answers
If I am studying online in Spring 2020 can I reduce my study load?	Yes you can reduce your study load.
If I am not planning to come to Sydney this year but want to study online in Spring 2020 do I still have to pay the full semester fee to accept my offer?	Yes you do. However, if you reduce your study load any fees you have paid for the subjects you do not study will be transferred to the next semester.
If I accept my offer and pay for Spring intake, enrol in a few units online but do not get a visa later, will I receive a refund?	Yes you will receive a 100% refund of the tuition fees paid but you will not receive any record of subjects completed in Spring. Alternatively, if you want a record of subjects completed you will not receive a refund of the fees.

FAQ | Part 4

Questions

If I undertake online study in Spring 2020 will I get a discount?

No. Online learning can be an extremely effective mode of education, and teaching in non face-to-face modes has always been a key part of the UTS learning approach. Critical to the UTS model is access to academics and other students – our online experience has been designed to maximise this. UTS also provides a plethora of other student support, networking and learning enhancement programs (e.g. HELPS) which have also been made available online. As a leading university of technology, UTS proudly harnesses technology in every aspect of its day to day operations.

Answers

While UTS could not have foreseen the COVID-19 situation that has impacted so profoundly on industries globally, UTS has continued to invest in the UTS student experience with the expectation that our normal high standards of education will continue. We have also made significant investments to help ensure your educational experience is not interrupted or put on hold for many months so you can reap the benefits of your education as soon as possible. For these reasons, discounting on tuition fee is not appropriate.

You will also be able to find out about all the support services available on our supporting online study website (<https://www.uts.edu.au/current-students/supporting-online-study>)



Q&A

with Kristie



Who to contact

**Your Partner Manager
for any queries directly**

OR...

insearch.edu.au/information-for-partners



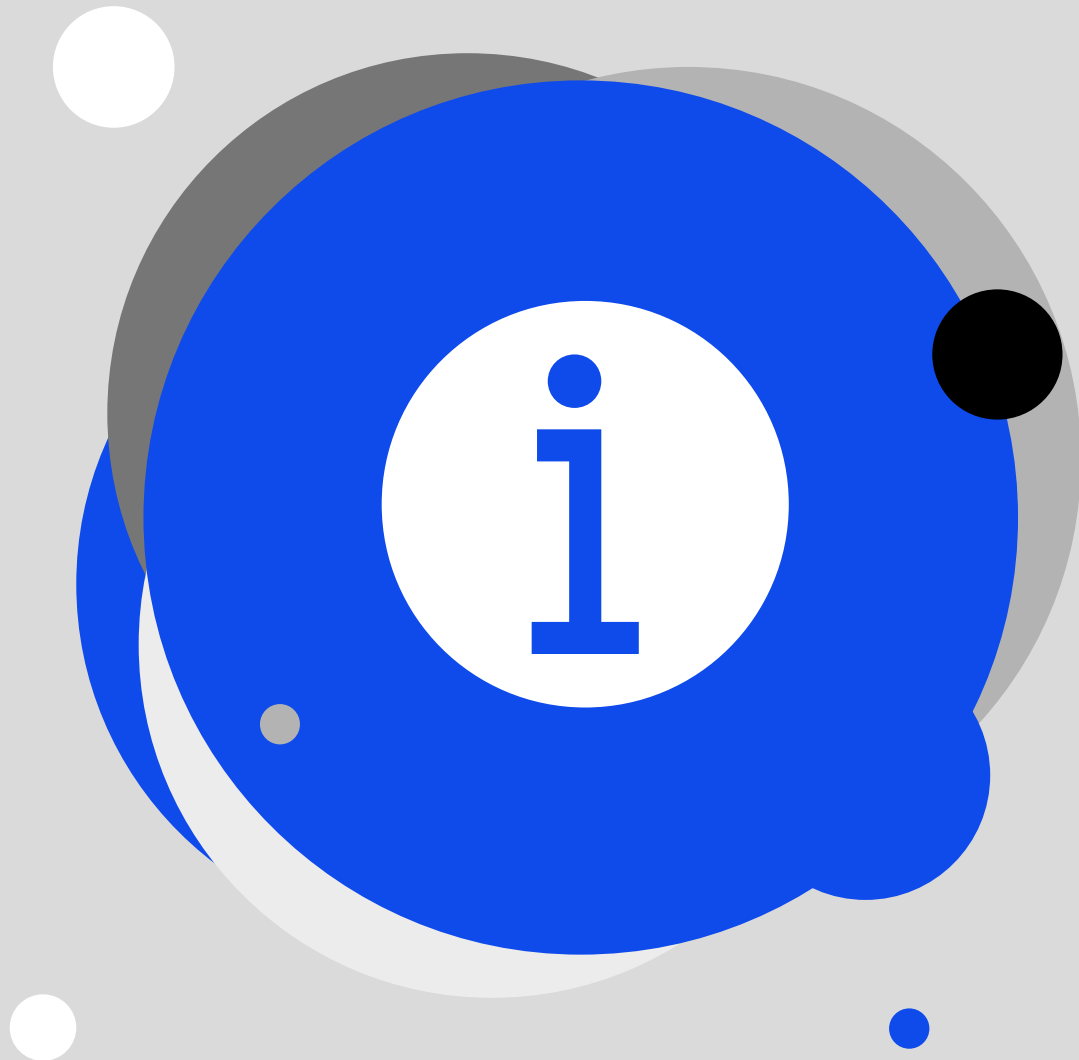
Last one
Register now!

Student Support and Welfare
Wednesday 13 May
10am – 10.45am AEST



Your feedback counts

**Please take our quick poll survey
so we can continue to improve
our webinar experience!**



Keep **updated!**

For all our latest updates go to:

insearch.edu.au/au/coronavirus

Insearch.edu.au/remote-learning





Keep your questions coming!

Our Q&A will close in five minutes