

Admissions Counsellor Training Webinar Q&A summary

This document has been created from the Q&A session held in our webinar. They have been answered by the presenters – Kat DeCarlo, Louise Slattery, Ray Litster and Mei-ling Chen.

| Question | Answer |
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| Does UTS Insearch require an OSHC when a student accepts their offer? How is UTS Insearch grading its UTS Foundation Studies and diploma programs? | If a student pays OSHC we will include details in the CoE and when the student can travel the OSHC would be amended in line with the dates the student arrives onshore and for the duration. If the student chooses not to pay OSHC we will note this on the CoE as 'No' however the student will need to make sure they have arrangements in place to apply for their student visa once travel restrictions have been lifted. There may need to be an adjustment if the student's visa is delayed and the length of the visa required is reduced. This need not be done on arrival. The refund is arranged by the student NOT UTS Insearch. The refund is requested directly by the student through the OSHC provider at any time during their student visa and they will need to show evidence of when they arrived in the country. |
| If a student with a 1st semester of their High School result (half of Y12) in their home country, can we submit this result as a predicted result? | We encourage you to submit as many academic documents as possible to be included as part of the assessment. Some education boards are issuing transcripts based on course work and class progress therefore admissions will assess this based on what has been provided. If a student only has a partial transcript we encourage previous academic transcripts to be submitted with their application, e.g. Y11 as well as anything current. |
| Do students need to follow the Australian time zone (AEST) to do the program in their home country? | The lectures are run on Sydney time (AEST) however some lectures are being recorded and available to students to watch on demand. |
| If Admissions changes the date of the arrival date for OSHC, can a student receive a refund of the difference after they arrive in Australia? | Yes! once travel restrictions are lifted and we know when the student will be arriving onshore we can amend the cover and duration and a refund would be eligible for the cover which wasn't required. This happens post arrival and OSHC refunds can be requested and handled by the student at any time during their visa duration. |
| Can offshore students commence online courses who do not have a valid Australian visa? | Yes! A student needs to accept offers as usual and pay so they can be admitted and access our remote learning. The student would need to submit their visa application when travel restrictions have been lifted to obtain their valid student visa to arrive in Sydney and continue their studies. Important note: if the student commences remote learning and the outcome of the visa is unsuccessful and the visa is rejected, the student will be unable to continue their studies. |

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| <p>What is the admissions cut off dates for English Term 5 and Semester 2?</p> | <p>As we are not waiting for visas, students need to accept and pay for their English be enrolled and commence the start of the Term by the Monday. For S2 academic programs they need to be enrolled and commenced by the Friday of Orientation and Preparation week. The sooner the student commences classes the better as there will be no Late Enrolments permitted for English or academic programs by remote learning delivery. This also applies to returning students, they will need to enrol and be ready to commence by the start of their course.</p> |
| <p>Can UTS Insearch accept both academic and general IELTS results?</p> | <p>There is no change to what we accept, Academic IELTS or, just for the purposes of guaranteed placement in an English level (GE or GEL). We can also accept the Home editions of the TEOFL iBT or IELTS test and we also allow 2-years validity for high stakes English tests for placement in an English level. For academic programs (UTS Foundation Studies and diplomas) we continue to allow 2-years validity for high stakes English tests (like Immigration) but we do NOT accept the Home tests for admission to those programs.</p> |
| <p>IELTS is already valid for 2 years. Does that mean an additional 2 years?</p> | <p>No, IELTS is now considered up to 2-year validity.</p> |
| <p>If the IELTS validity is extended to 2 years, does it apply to both your English and Academic program?</p> | <p>Academic is currently 2-year, we have extended the validity of the IELTS for placement in our English program.</p> |

Questions to be answered in our upcoming webinars

If the student is applying to Engineering or an IT Diploma, I believed there are some lab classes involved. How is UTS Insearch managing this with remote learning?

How is UTS Insearch promoting remote learning?

How do I access course materials?