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Should any valued member of the UTS Insearch community experience sexual assault or sexual harassment:

- their complaint will be taken seriously
- they will be treated with dignity, care and compassion
- their confidentiality and choices will be respected

Inform the person they can choose to Disclose or make a Complaint

lf a person chooses to disclose then proceed with the **Respond with** Compassion **Guiding Principles**

Do:

- listen
- let them express how they feel
- let them cry
- encourage them
- explain what you can do
- accept their decision •

Do not

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- tell them what to do •
- take over
- ask "Why"?
- assume you know how they feel
- get angry on their behalf
- worry if the story "doesn't add up."

their distress.

Document

Student Welfare Team Leader **Contact Details** Phone +61 2 411 306 495 Email welfare@insearch.edu.au Hours 24/7

all effort to hold offenders accountable will be made

they will be supported in their recovery

National Sexual Assault Counselling Line (1800 RESPECT) 1800 737 732 Phone 13 14 50 Interpreter Hours 24/7

Formal Complaints: complaint@insearch.edu.au

Are they safe?

- Call 000 if there is immediate danger.
- Confirm they have somewhere safe to stay.
- UTS Security (24/7) -• 1800 249 559 (or dial 6 from an internal line).
- will be informed of the outcome.

Say: "They had not right to do that to you." "What happened is not your fault." "I will do what I can to help."

Record what you observed,

in a confidential location.

what was said and what you did. Store your record securely and

Listen and show support.

Don't interrupt. Acknowledge

Let them know how to make a report. Formal reports with

UTS Insearch: welfare@insearch.edu.au or Complaint@insearch.edu.au

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Provide information on available counselling services and resources.

Hours

National Sexual Assault Counselling Line Phone 1800 737 732 13 14 50 Interpreter 24/7

Externally - See below

UTS Insearch (Student) Sexual Assault and Harassment Response Procedure - Flowchart for First Responders (Staff)

External Support Services (NSW)

Police Formal reports of sexual assault can be made to any local police station in NSW.

Sexual Assault Reporting Option (Online) Informal police report https://www.police.nsw.gov.au/crime/sex_crimes/adult_sexual_assault/sexual_assault_categories/saro

NSW Rape Crisis Centre (Free, Confidential, 24/7) 1800 424 017

NSW Sexual Assault Support Services https://www.health.nsw.gov.au/parvan/sexualassault/Pages/ info-sexual-assault-victims.aspx

Legal Aid NSW https://www.legalaid.nsw.gov.au

Women's Legal Service NSW 1800 801 501



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Support Services – NSW

Sexual Assault Services

NSW Rape Crisis Centre (24/7) Phone: 1800 424 017

- Trauma-specialist counselling, information and referral for anyone in NSW who has experienced or been impacted by sexual assault
- Support, information and referral is also available for nonoffending supporters

NSW Health Sexual Assault Services http://www.health.nsw.gov.au/sexualassault/pages/default.aspx

Domestic Violence Services

NSW Domestic Violence Line (24/7) Phone: 1800 65 64 63 or TTY: 1800 671 442

Telephone counselling, information and referral for women and same sex partners who are experiencing or who have experienced domestic violence.

The Integrated Domestic and Family Violence Services Program provides coordinated services to clients through a multidisciplinary team or are based on clear referral pathways between NSW government such as Police, Health, Family and Community Services and non-government support agencies.

http://www.community.nsw.gov.au/parents,-carers-andfamilies/domestic-and-family-violence/integrated-domesticand-family-violence-services-program

Staying Home Leaving Violence

A support program available in many regions which assists people experiencing domestic and family violence to remain in their homes, supported by an AVO which excludes the abuser from residing there (exclusion order)

http://www.community.nsw.gov.au/parents,-carers-and-families/ domestic-and-family-violence/staying-home-leaving-violence

Anothercloset.com.au provides information and support for people in LGBTIQ relationships who are, or may be, experiencing domestic and family violence.

Mensline - 1300 78 99 78

Smartsafe.org.au provides information and support for people in LGBTIQ relationships who are, or may be, experiencing domestic and family violence.

Other Services

Immigrant Women's Speakout Association NSW Phone: (02) 9635 8022

- For migrant and refugee women who are victims of violence.
- Counselling and bilingual workers.
- Monday Friday 9.30am 5pm

Link2home Phone: 1800 152 152

Link2home is the homelessness information and referral service that is making it easier for people across NSW to get the information they need, get help with accommodation and be referred to local services

Reporting Abuse

To discuss concerns or to report child abuse, contact the NSW Child Protection Helpline (24/7): 132 111 or TTY 1800 212 936

Browse NSW Family and Community Services resources on child abuse and neglect - http://www.community.nsw.gov.au/ preventing-child-abuse-and-neglect

To report sexual assault or domestic violence to the Police: 131 444. To report an emergency, call 000 and ask for Police.

SARO - Sexual Assault Reporting Option - enables people to provide information about sexual assault to police informally, rather than by making a formal complaint. SARO can be completed anonymously https://www.police.nsw.gov.au/ crime/sex_crimes/adult_sexual_assault/sexual_assault_ categories/sexual_assault_reporting_option_saro

Legal Support

Women's Legal Services NSW Phone: 1800 801 501 or 02 8745 6988

- Free confidential legal information, advice and referrals • for women in NSW with a focus on family law, domestic violence, sexual assault and discrimination.
- Monday and Thursday: 9:30am 12:30pm .
- Tuesday: 1:30pm 4:30pm •
- Domestic Violence Legal Service Phone: 1800 810 784 or 02 8745 6999
- Provides free confidential legal information, advice and referrals about domestic violence and Apprehended Domestic Violence Orders (ADVOs)
- Monday and Thursday: 1:30pm 4:30pm
- Tuesday and Friday: 9:30am 12:30pm

Women's Domestic Violence Court Advocacy Service

- Women's Domestic Violence Court Advocacy Services assist women and children who are or have been experiencing domestic violence to obtain effective legal protection through applications for Apprehended Domestic Violence Orders (ADVOs).
- The services help women to obtain legal protection from domestic violence and with other needs including accessing support services (for example financial assistance and advice, housing, counselling and family law issues).
- They can't provide legal advice but they can refer women to solicitors.
- In some areas they work with solicitors from the Legal Aid NSW Domestic Violence Practitioner Scheme.
- Legal Aid NSW 1300 888 529



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