

REFUND POLICY FOR SEMESTER 1 2020 – UTS FOUNDATION STUDIES AND DIPLOMA STUDENTS IMPACTED BY COVID-19

The COVID-19 pandemic has caused many students to change their plans. In certain circumstances, we can offer a refund.

Refunds apply:

- If you're an international student who could not arrive for Semester 1 2020 due to COVID-19 related travel restrictions and you don't wish to commence remote learning (refunds will include the international student processing fee and UTS CoE fee).
- If you're an international student wanting admission for a future semester and a travel ban is still in place in your country of residence at the start of that semester due to COVID-19 (the refund will include the international student processing and UTS CoE fee).
- If you're a domestic student undertaking remote learning for Semester 1 2020 and you withdraw before the census date, there will also be no fails recorded on your academic and a full refund will be paid.

There are also circumstances where students can repeat subjects with no further charges and with no fails recorded:

You may repeat a subject without charge:

- If you're a domestic or international student undertaking remote learning in Semester 1 2020 and you defer (before or after the census date). There will be no fails recorded on your academic record and you may repeat the subjects at no charge.
- If you're a domestic or international student undertaking remote learning in Semester 1 2020 and you fail some subjects. There will be no fails recorded on your academic record and you may repeat the failed subjects at no charge.

If you withdraw after the census date for Semester 1 2020:

- We can't offer a refund if you withdraw after the census date, but there will be no fails recorded on your academic record.