

REFUND POLICY FOR TERMS 5 - 10 2020 – ENGLISH LANGUAGE STUDENTS AFFECTED BY COVID-19

The COVID-19 pandemic has caused many students to change their plans, and a temporary refund policy applies to new students starting English studies in Terms 5 - 10 2020.

Full refunds apply:

- If you're an international student who could not arrive for Terms 5 - 10 2020 due to travel restrictions and you don't wish to commence remote learning (the refund will include the international student processing fee and UTS CoE fee)
- If you're an international student wanting admission for a future English Language intake and a travel ban is still in place in your country of residence at the start of that term (the refund will include the international student processing and UTS CoE fee).

A partial refund applies:

- If you're an international student undertaking your English studies via remote learning for the first time in Terms 5 - 10 2020 and you withdraw after starting the program. You will be entitled to a refund of the remaining term's fees, and your academic record will not show a fail. (Normal rules resume after you have completed your first term).

You may repeat a Term without charge:

- If you're an international student undertaking remote learning for the first time in Terms 5 – 10 and you defer after starting the program, you will be entitled to repeat the term without charge and no fail will be recorded provided you have maintained at least 80% attendance. (Normal rules resume after you have completed your first Term via remote Learning).