

REFUND POLICY FOR BLOCK 1, 2 & 3 2021 – ENGLISH LANGUAGE STUDENTS AFFECTED BY COVID-19

The COVID-19 pandemic has caused many students to change their plans, and a temporary refund policy applies to new students starting English studies in Block 1, 2 & 3 2021.

Full refunds apply:

- If you're an international student who could not arrive for Block 1, 2 & 3 2021 due to travel restrictions and you don't wish to commence live online learning (the refund will include the international student processing fee and UTS CoE fee)
- If you're an international student wanting admission for a future English Language intake and a travel ban is still in place in your country of residence at the start of that block (the refund will include the international student processing and UTS CoE fee).

A partial refund applies:

- If you're an international student undertaking your English studies via live online learning for the first time in Block 1, 2 & 3 2021 and you withdraw after starting the program. You will be entitled to a refund of the remaining block's fees, and your academic record will not show a fail provided you have maintained at least 80% attendance. (Normal rules apply once you have completed your first block).