

Under 18 Student Policy

1. PURPOSE

- 1.1. UTS College is committed to providing a safe and supportive environment for all students.
- 1.2. The purpose of this policy is to provide a framework to
 - a) ensure that UTS College fulfils its obligations under the Commonwealth and State legislation that govern the protection of students aged under 18 years. and
 - b) provide additional support for the welfare of students aged under 18 years, particularly for the international student cohorts.

2. SCOPE

This policy applies to:

- All UTS College **Staff**.
- All UTS College **Students**, including those residing in student residential and homestay accommodation.
- **Third Parties and Affiliates** that offer services for or on behalf of UTS College, its staff and students.
- **Parents and guardians** of students aged under 18 years.
- This policy applies to all teaching modes, on campus, online and offshore and all activities, locations or events that may be unrelated to UTS College, but where persons directly involved in the matter may be students or staff.

3. PRINCIPLES

- 3.1. UTS College is committed to the following principles in ensuring the welfare and safety of students aged under 18 years:
 - a) Child safety is a whole College community responsibility
 - b) We have zero tolerance for abuse or harm towards children.
 - c) Staff and students are trained to identify, respond to, and prevent potential harm or abuse.
 - d) Staff induction and student orientation include child-safe awareness.
- 3.2. UTS College is upholding a child safe culture and environment by ensuring the following:
 - a) We are guided by the [UTS Child Protection Policy](#), all staff and students comply with the Student Charter, Code of Conduct (Employees) that set clear behavioural

standards towards children, and we implement and maintain a register of all staff Working With Children Checks who engage with children or young people.

- b) We ensure physical and online spaces are safe for children and young people. This includes considerations like secure spaces for activities, monitoring interactions, and protecting children from exploitation or harm in both digital and face-to-face contexts.
- c) We encourage children and young people to be heard and respected within the college community through regular survey feedback, connection with our Student Success Team and through the Student Representative Group.

4. POLICY STATEMENTS

4.1. Parents/legal guardians' consent, obligations and information sharing

- 4.1.1. UTS College will ensure that any agreements or requests related to a student under 18 years of age are authorised and co-signed by a parent/ legal guardian, including but not limited to:
 - Application form
 - Acceptance form
 - Course Transfer/ Deferral/ Release /Withdrawal requests
 - Accommodation and Welfare Arrangements and changes to these
 - Request to Waive UTS College Approved Transport
 - Holiday application form
 - Short stay form / excursion or all off-campus activities
- 4.1.2. Students under 18 years of age should acknowledge, until they turn 18 years of age, UTS College will provide a progress report to the student's parent(s) or legal guardian after each semester/block, including information about student's academic results, welfare, attendance, study plan advice, and other comments.
- 4.1.3. Should the student require urgent medical treatment and UTS College is unable to obtain consent from the parents or legal guardians due to language difficulties, time constraints or otherwise, UTS College will therefore be under no instruction to obtain any such consent from the parents or legal guardians.
- 4.1.4. The parents or legal guardians will ensure that the student complies with all policies, terms and conditions and enrolment conditions of UTS College, including all reasonable requirements made by UTS College

4.2. Admission and enrolment

- 4.2.1. Students under 18 years of age who intend to study at UTS College must show evidence of adequate welfare and accommodation arrangements in Australia. A student visa will not be granted without evidence of such arrangements.
- 4.2.2. Students already in Australia when accepting an offer must provide written evidence of accommodation and welfare arrangements approved by the Department of Home Affairs or have a valid Confirmation of Appropriate Accommodation and Welfare (CAAW) from their current education provider and must remain in those arrangements until other arrangements have been approved.
- 4.2.3. UTS College will not issue a Confirmation of Enrolment (CoE) and enrol international students who are under 18 years of age unless one of the following conditions is met:
 - a) Written Confirmation that the Department of Home Affairs has approved their accommodation and welfare arrangements; or
 - b) UTS College has agreed to accept responsibility to provide welfare, support and accommodation arrangements; in which case a CAAW letter will be issued.
- 4.2.4. UTS College will not enrol students under 16 years of age at course commencement under any circumstances.
- 4.2.5. The CAAW and CoE will be created together as the details of the CoE appear in the CAAW and vice versa.
- 4.2.6. UTS College's Student Application and Admission Procedure applies to all UTS College students including those under the age of 18.

4.3. Accommodation and welfare arrangement

- 4.3.1. When students live with a nominated student guardian, UTS College will not issue a CAAW letter. International students under 18 years of age may live with a parent, legal custodian, or relative, as approved by the Department of Home Affairs.
- 4.3.2. When students who live in UTS College approved accommodation, UTS College will issue a CAAW letter.

If a student under 18 years of age chooses to arrange a CAAW from UTS College, the student must live in accommodation approved by UTS College at least until they turn 18 years of age. UTS College will only approve the following types of accommodation:

- Approved Homestay accommodation
- Approved Student Residential accommodation
- Approved Special Host accommodation

Refer to the Homestay Procedure or the Student Residential Accommodation and Welfare Procedure for details on accommodation and welfare options available to students and the applicable requirements of each.

Parents or the legal guardians of the student will be required to nominate a guardianship service from UTS College approved guardianship provider.

A CAAW letter is only available to under-18 students on, or intending to apply for, a Subclass 500 Student Visa. UTS College will not accept welfare responsibility for under-18 students on any other visa type

4.3.3. Obligations for students under 18 years of age on a CAAW

Where UTS College issues a CAAW the student must:

- Not arrive prior to the commencement dates listed on the CAAW. Students arriving earlier than these dates will be in breach of student visa conditions, and this may result in a visa cancellation by the Department of Home Affairs.
- Advise UTS College, homestay, student residential and guardianship providers of arrival details in Sydney.
- Use UTS College approved transport from the airport to their approved accommodation.
- Remain in UTS College approved accommodation and welfare arrangements at least until they turn 18 years of age.
- Remain in UTS College approved guardianship at least until they turn 18 years of age.
- Keep all contact details up to date including emergency contacts, parents and/or legal guardians.
- Comply with applicable UTS College policies and procedures as well as all other regulatory, legislative and UTS College Standards.
- Comply with all applicable policies and procedures of applicable third-party accommodation and welfare providers.
- Attend appropriate orientation activities including those relating to their accommodation and welfare services.
- Not change their accommodation and welfare arrangements without approval from UTS College.
- Ensure all fees relating to welfare and accommodation services are paid on time.
- Comply with curfew requirements.

- Not stay overnight outside their approved accommodation.
- Not leave Australia for holiday without prior approval from UTS College.

4.3.4. Breach of student obligations

If students breach any of the obligations included in paragraph 4.3.3, it may result in an allegation of non-academic misconduct and will be managed in accordance with the UTS College's Non- Academic Misconduct Policy.

4.4. Monitoring and Supervision

Where UTS College accepts responsibility for approving the accommodation and welfare arrangements for a UTS College student who is under 18 years of age, UTS College will:

- Nominate the dates for which responsibility is accepted for providing accommodation, support and welfare arrangements.
- Advise the Department of Home Affairs by issuing a CAAW letter via PRISMS.
- Ensure any adults involved in the provision of accommodation and welfare arrangements have a valid Working With Children Check (WWCC) as per the requirements in the state of New South Wales.
- The student success team will conduct weekly check-ins with all students who are under 18 during their first semester and then fortnightly for subsequent semesters.
- Ensure it has documented processes for the selection, screening and monitoring of third-party providers and their services.
- Ensure it has documented processes for verifying that the student's accommodation and welfare arrangements are appropriate to the student's age and needs, prior to the arrangements being approved and at least every six months thereafter.
- Maintain up to date records of the students' contact details including details of the student's parent(s), legal guardian or any adult responsible for the student's welfare.
- Advise the Department of Home Affairs via PRISMS of any change in accommodation arrangements for the students.

4.5. Termination, suspension and cancellation of enrolment and welfare arrangement

4.5.1. Where UTS College is the appointed welfare provider and UTS College approves a release request, suspends, or cancels the enrolment of a student, UTS College will continue to provide the welfare arrangements for that student until any of the following applies:

- The student has alternative welfare arrangements approved by another registered provider.

- Care of the student by a parent, legal guardian or eligible nominated relative is approved by the Department of Home Affairs.
- The student leaves Australia.
- The student reaches 18 years of age.
- UTS College has notified the Department of Home Affairs that it is no longer able to approve the students' welfare arrangements or that it has taken the required action after not being able to contact the student.

4.5.2. UTS College reserves the right to withdraw approval for accommodation, welfare and support for any student where the student breaches the following terms:

- Students do not conduct themselves in accordance with UTS College and any applicable third-party policies and procedures and guidelines.
- Students refuse to maintain UTS College approved accommodation and welfare arrangements.

4.5.3. If UTS College is no longer able to approve the welfare arrangements of a student, the College will:

- Advise the Department of Home Affairs within 24 hours if it is no longer able to approve the student's welfare arrangements.
- Make reasonable efforts to notify the student's parents or legal guardians as soon as practicable if UTS College is no longer able to approve the welfare arrangements of a student.

4.6. Critical incidents and emergencies

4.6.1. UTS College is committed to responding effectively to critical incidents and emergency situations involving students under 18 years of age in accordance with UTS College's Critical Incident Policy and Management of Student Incident Procedure.

4.6.2. Critical incidents may include but are not limited to:

- Missing students
- Severe verbal or psychological aggression
- Death, serious injury or any threat of these
- Natural disaster
- Issues such as domestic violence, sexual assault, drug or alcohol abuse
- Nonlife threatening events could still qualify as critical incidents.

- Breach of Australian Law

4.6.3. UTS College will provide all students under 18 years of age with a 24/7 emergency contact.

4.6.4. UTS College will also provide students with an orientation and access to relevant information containing details on:

- Who to contact in emergency situations, including contact numbers of a nominated staff member and/or service provider to UTS College.
- Seeking assistance and reporting any incident or allegation involving actual or alleged sexual, physical or other abuse.

4.6.5. Where UTS College engages a third party to assist in the provision of accommodation and welfare responsibilities, it will ensure the third party's critical incident processes are in line with UTS College's own policy.

4.7. Student transferring to UTS College

Where UTS College receives an application from a student under 18 years of age who has welfare arrangements approved by another registered provider, UTS College will:

- Negotiate the transfer date for welfare arrangements with the releasing registered provider to ensure there is no gap.
- Inform the students of their visa obligation to maintain their current welfare arrangements until the transfer date; or have alternate welfare arrangements approved or return to their home country until the new approved welfare arrangements take effect.

4.8. Complaints and appeals

4.8.1. Students may access the UTS College Student Complaints and Appeals process.

4.8.2. UTS College Student Complaints and Appeals Policy also applies to grievances or complaints received from the parents and legal guardians.

4.8.3. UTS College will continue providing welfare and accommodation arrangements for the student until the complaints and appeals process is finalised.

5. RESPONSIBILITIES

5.1. **UTS College Staff, Students, Third Parties and Affiliates** are responsible for:

- a) The collective responsibility of the safety and security of UTS College campuses and learning environments and will work together to ensure a safe environment is provided for all staff and students.

- b) Familiarising themselves and comply with the Policy and Procedure and other UTS College related documents including the UTS College Student Charter and UTS College Code of Conduct as necessary.
- c) Completing all required training provided by UTS College or its Third Parties and Affiliates as it pertains to the prevention of child abuse.

5.2. **UTS College Academic Board and Executive Team** are responsible for:

- a) Embedding child-safe practices across the organisation and put clear policies, systems, and processes in place,
- b) The overall safety of UTS College staff, students and community, including through the resourcing and implementation of this policy and relevant procedure.
- c) Ensuring appropriate training programs are developed and maintained for delivery to UTS Staff and Students, and Third Parties and Affiliates where appropriate
- d) Compiling appropriate and timely reports.
- e) The scheduled review of this policy and its procedure.

5.3. **Student Support Manager** is responsible as the Under 18 Safety Officer to act as a source of support, advice and expertise to staff and students on child safety matters and will support other senior managers to do the same at the college.

5.4. **Student Success Team** is responsible for monitoring under 18 students' welfare and accommodation. All members of the Student Success Team will be trained in child-safe practices. The nominated student success adviser is also a point of contact for parents, guardians and relevant third parties such as homestay and guardianship providers.

6. RELATED DOCUMENTS

UTS College Policies and Procedures

- Student Application and Admission Policy & Procedure
- Critical Incident Policy – Student Management
- Management of Student Incident Procedure
- UTS College Homestay Procedure
- UTS College Homestay Terms and Conditions
- UTS College Code of Conduct for Special Hosts
- UTS College Special Host Terms & Conditions Student/Parents/ Legal Guardians
- UTS College Student Accommodation and Welfare Procedure

- Support for Students Policy
- Third Party Provider Audit Procedure
- Student Complaints and Appeals Policy & Procedure
- Non-Academic Misconduct Policy& Procedure

Legislation

- Education Services for Overseas Students (ESOS) Act 2000
- National Code of Practice for Providers of Education and Training to Overseas Students (National Code) 2018
- Child Protection (Working with Children) Act 2012
- Child Protection (Working with Children) Regulation 2013 (NSW)
- Child Safe Standards (NSW)

DEFINITIONS

Affiliates	UTS College Limited Board members, honorary appointees, contractors, labour hire personnel, volunteers, agency staff and any other person appointed or engaged by UTS College to perform work or functions for UTS College.
CAAW	Confirmation of Appropriate Accommodation and Welfare and is the Department of Education's pro-forma letter downloadable through PRISMS.
CoE	Confirmation of Enrolment issued through the Australian Department of Education's PRISMS system, by authorised UTS College and/or UTS International (UTSI) staff. The CoE is required under Commonwealth Legislation for the purposes of applying for a Student Visa
Contact Details	Includes student residential address, mobile telephone number, and personal email address
Critical incident	A critical incident is defined by The National Code as 'a traumatic event, or the threat of such (within or outside Australia), which causes extreme stress, fear or injury'.
Declaration of Accommodation and Welfare Arrangements for International Students under the age of 18 form	This is the form requesting details of the student's proposed accommodation and welfare arrangement which must be received at time of offer acceptance
Legal Guardian	A parent, stepparent, adoptive parent, or any other person who has legal responsibility for an international student.
PRISMS	The Provider Registration and International Student Management System
Staff	People employed to work on an ongoing, fixed term, sessional or casual basis under the terms and conditions of an employment agreement (contract) issued by UTS College.
Student	In this policy, this refers to an international student under 18 years of age who is enrolled at UTS College
Special Host	Means a person, such as a family friend, or a relative who is not eligible to be approved by the Department of Home Affairs that UTS College has approved to offer Homestay and related Support Services to students under the age of 18.
Relative	A relative is defined as a parent, spouse, de facto partner, a child, brother or sister of the applicant, stepchild, stepparent, step-

	brother or stepsister of the applicant, grandparent, grandchild, aunt, uncle, niece or nephew, or a step-grandparent, step-grandchild, step-aunt, step-uncle, step-niece or step-nephew of the applicant.
UTS College	UTS College Limited, its representative offices and its controlled entities.
UTS College Approved Third-Party	Refers to an organization or services that UTS College has a written agreement with to provide all or part of welfare, accommodation, and support arrangements.
Working with Children Check	A legislated requirement under the Child Protection (Working with Children) Act 2012 and managed by the NSW Office of the Children's Guardian.

APPROVAL		
Policy Title	Under 18 Student Policy	
Policy ID	PO/EDUC/10/25	
Policy Category	Governance/Academic	
Policy Audience	Staff, Students, Affiliates and Third Parties	
Policy Owner	Student Support Manager	
Approval Authority	Academic Board	
Endorsed by	ASC	Date: 23 October 2025
Approved by	Academic Board	Date: 6 November 2025
Next Review Date	5 November 2025	

VERSION HISTORY

No.	Author	Description of change/purpose	Date
1.0			
2.0	Student Success Advisers	New Under 18 Student Policy to align with the new student support framework	10/09/2023
3.0	Student Support Manager	Updated policy scope and added relevant child safety principles and further defined roles and responsibilities	14/10/2025