

## REFUND POLICY FOR TERMS 3 & 4 2020 – ENGLISH LANGUAGE STUDENTS AFFECTED BY COVID-19

The COVID-19 pandemic has caused many students to change their plans, and a temporary refund policy applies to those students for Terms 3 & 4.

### **Full refunds apply:**

- If you're an international student who could not arrive for Term 3 or 4 due to travel restrictions and you don't wish to commence remote learning (the refund will include the international student processing fee and UTS CoE fee)
- If you're an international student wanting admission for a future English Language intake and a travel ban is still in place in your country of residence at the start of that term (refund will include the international student processing and UTS CoE fee).

### **A partial refund applies:**

- If you're an international student undertaking remote learning in Term 3 or 4 and you withdraw after starting the program. (You will be entitled to a refund of the remaining term's fees, and your academic record will be unchanged – normal rules resume in Term 5).

### **You may repeat a Term without charge:**

- If you're an international student undertaking remote learning in Term 3 or 4 and you defer after starting the program. (You will be entitled to a repeat the term without charge. No fail will be recorded provided you have maintained at least 80% attendance – normal rules resume in Term 5).