

Stay on track for your future with Remote Learning at UTS Insearch



The COVID-19 Pandemic may have disrupted many things, but there's no need to put your future on hold.

UTS Insearch provides high quality Remote Learning which means you learn from home with the structure and support of our teachers and staff every step of the way. This has been made possible by our highly qualified teachers, working with world-leading learning technology, and our caring specialist staff in student support services.

Your path to UTS

When you take advantage of Remote Learning at UTS Insearch, you can fast-track to your UTS degree. On successful completion of a diploma, you can (in many cases) move directly into second-year of the corresponding UTS undergraduate degree. Why put your future on hold?

Same quality curriculum

With remote learning at UTS Insearch, you can be assured of the same quality curriculum delivered in our face-to-face classes. Designed in collaboration with UTS, our diploma courses lead to the same educational outcomes as first-year UTS courses while the UTS Foundation Studies prepares you for any undergraduate course at UTS. Our courses set you up for a smooth transition to UTS.

If you're studying our English Language programs, you can also be assured that we are delivering a leading curriculum specially designed to get you ready for success at university and beyond.

'Real-time' classes

Unlike 'online learning' which is usually self-directed at your own pace, the interactive Remote Learning classes at UTS Insearch are taught in real-time with monitoring and feedback to students on performance. To ensure personal attention, tutorial sizes at UTS Insearch are limited to small groups of no more than 20 students. Remote Learning classes may also be recorded, so they're available for review later if you want to revisit some ideas and topics.

It's real collaborative learning.

"When we post a question, other students also can see our question and our discussion with the teacher."

Business student

Students participate in many ways, including presentations and speaking, while remote learning also supports engagement in many channels.

"For people who are not as comfortable with speaking with microphones, they can type out their questions."

Engineering student

Same strong support

Our Remote Learning students experience the same high level of support UTS Insearch is known for. These include one-on-one tutorials, study-skills workshops, and dedicated Study Success Advisers to keep you on track. We also have processes and technology in place to identify when students may need extra help this ensures you receive support to stay on track. We are here every step of the way to help you succeed in your remote learning.

Our social community

All our students are part of a lively student community.

Make sure you join us on Facebook and WeChat.

On Facebook, search 'UTS Insearch 2020 Students' group and request to join.

For WeChat, add your individual WeChat account to 'UTSInsearchAU', and you'll get instructions on how to join the group.

We will run discussions and activities to help build a real connection with your peers and friends. There will also be online student events and activities with UTS Activate and our Social Club – so being remote doesn't mean you're out of sight or out of mind – we're getting to know you and looking forward to being friends. Join in a range of online fun activities!

We're here to help

For help with important questions on course information, payments, student cards, immigration and visa questions, or to access support with academic, personal or social issues, our Student Centre can be reached on (+612) 9218 8666 or studentcentre@insearch.edu.au

The Student Centre team can also assist with and personal concerns, access to counselling, welfare and accommodation matters. You can call them on (+612) 9218 8624. For specialised help with welfare matters, contact Genevieve Carruthers on email welfare@insearch.edu.au

For individual help with accommodation, contact Aima Waheed on email accommodation@insearch.edu.au. In the case of a critical situation, contact our Welfare Team Leader Robert Brennan (+612) 411 306 495.

Managing finances isn't easy

We understand some students may face unexpected financial difficulties in these challenging times – reach out to our welfare team welfare@insearch.edu.au and we'll work out how we can help address what's holding you back.

Checking your timetable

We operate on Sydney time for our remote learning.

For help with timetables and enrolment, call (+612) 9218 8666 or contact enrolment@insearch.edu.au and check your emails before each class in case of updates – it's really easy!

"My lecture is captured and uploaded on Canvas – I think it is very good and we can access it all day."

Student from Cambodia

So, don't get held back.

We're here with all the support and resources you need to kick-start your university dreams with remote learning.

Contact us on (+61 2) 9218 8700, courses@insearch.edu.au or your authorised education agent and find out how you can get started.

Your success

For any questions or support you may need to stay on track, book an appointment with a Study Success Adviser:

Diploma students contact

AdvisersDiploma@insearch.edu.au

UTS Foundation Studies students contact

AdvisersFoundation@insearch.edu.au

English Language students contact

AdvisersEnglishLanguage@insearch.edu.au

HELPS (Higher Education Language and Presentation Support) is another great resource for English students. Visit our [support services](#) to see our timetable of online support sessions or book a one-on-one meeting with a Learning Adviser. We have a chat room and discussion groups to engage with others, and individual workshops for writing, speaking and listening to boost your English Language skills.

State-of-the-art education technology and IT support

The quality content in our Remote Learning courses is underpinned by world-leading learning management systems and collaboration tools, with expert tech support from our large, friendly IT team. Our learning management systems include:

Canvas

This is the fastest-growing, specialised learning management system, used by universities and colleges all over the world. It has a simple, intuitive interface that integrates with a wide variety of educational resources, learning apps and mobile devices. Canvas makes collaboration simple and helps you to stay organised. If you need help with Canvas, simply contact your Subject Coordinator, teacher, or refer to the [Canvas Student Guide](#).

Zoom and Ring Central

These user-friendly video communication tools enable you to engage easily with other students and your teachers.

UTS Online

A combination of online services gives you easy access to our English Language course content.

Comprehensive technical support

Our friendly and professional IT team is responsive and student-focused. For technical support, call the IT Service Desk on (+612) 9218 7000, or contact servicedesk@insearch.edu.au

Step-by-step guides

To help you get started, we've put together step-by-step instructions. Please see our [Student Guide for RingCentral](#) and [Student Guide for Zoom](#). Our [Online Learning Guide](#) will also help you make the most of your Remote Learning experience. Please also take a look at our [online learning support workshops](#) and [online one-on-one learning support](#).

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