

REFUND POLICY FOR SEMESTER 2 2020 – UTS FOUNDATION STUDIES AND DIPLOMA STUDENTS IMPACTED BY COVID-19

The COVID-19 pandemic has caused many students to change their plans. In certain circumstances, we can offer a refund.

Refunds apply:

- If you're an international student who could not arrive for Semester 2 2020 due to COVID-19 related travel restrictions and you don't wish to commence remote learning (refunds will include the international student processing fee and UTS CoE fee).
- If you're an international student wanting admission for a future semester and a travel ban is still in place in your country of residence at the start of that semester due to COVID-19 (the refund will include the international student processing and UTS CoE fee).
- If you're a domestic student undertaking remote learning in Semester 2 2020 and you withdraw before the Semester 2 census date, a full refund of fees paid for Semester 2 will be made.

There are also circumstances where students can repeat failed subjects with no further charges and with no fails recorded:

You may repeat a subject without charge:

- If you're a new domestic or international student undertaking remote learning in Semester 2 2020 and you defer (before or after the census date). There will be no fails recorded on your academic record and you may repeat failed subjects at no charge.
- If you're a new domestic or international student undertaking remote learning for the first time in Semester 2 2020 and you fail some subjects. There will be no fails recorded on your academic record and you may repeat the failed subjects at no charge in the following semester.

If you're a domestic or international student undertaking remote learning for the first time in Semester 2 2020 and withdraw after the census date for Semester 2 2020:

- We can't offer a refund but there will be no fails recorded on your academic record for Semester 2.
- To be eligible for the no fails and no additional fees to be paid arrangement you must maintain an attendance of 80% or higher in Semester 2 2020.